

# DISCRIMINATION IS AGAINST THE LAW!

Regional Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Regional Health does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Regional Health provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Regional Health provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

*If you need these services, contact Patient Relations at 605-755-4704.*

If you believe that Regional Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Vice President of Human Resources  
353 Fairmont Blvd.  
Rapid City, SD 57701  
Phone: 605-755-5510  
Fax: 605-755-5520

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Vice President of Human Resource, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.